

# Public Health Order 2020-11c FAQ

## **How is this order different from the previous order?**

This order is a modified extension of the previous order. Most guidelines are still in place, with the following modifications:

- Entertainment venues, bars and restaurants serving alcohol must close by 10:30 p.m. The restrictions on stopping alcohol service at 9 p.m. is no longer in effect.
- Bars, restaurants and other food establishments that do not comply with the Orders are considered to be in violation of the food code and may require the establishment to discontinue operations and remain closed until an Operational Plan is submitted and approved by PHHS as stated in section 1.20.
- Operational Plans are now required to be submitted 14 days in advance of an event rather than the previous requirement of 30 days.

## **When does this order take effect?**

This order is effective beginning at 12 a.m. on Sept. 18, 2020.

## **When will this order expire?**

This order will expire at 11:59 p.m. on Oct. 6, 2020, unless extended, rescinded or modified prior to such expiration.

## **What restrictions do bars and restaurants have?**

Restaurants and bars serving alcohol shall close no later than 10:30 p.m. Restaurants that do not serve alcohol are not required to close at 10:30 p.m. Restaurants and bars serving alcohol may conduct curbside pickup and delivery of food items after 10:30 p.m. All such venues are permitted to operate with no occupancy limitations; provided, however, groups of patrons shall be limited to a maximum of ten (10) persons per table and social distancing requirements between tables/groups of patrons are observed.

With the exception of carry-out services, there shall be no standing bar, counter or buffet service. All patrons are required to be seated at all times when not entering/exiting the business or visiting a restroom. In unincorporated Boone County face masks are encouraged.

## **What are the restrictions at entertainment venues?**

Entertainment venues are required to close at 10:30 p.m. Entertainment venues can continue to operate with 100 people or less, provided an operational plan has been submitted to PHHS. In addition, they must meet the following requirements:

- Dance floors at entertainment venues shall be closed for dancing. Owners may repurpose the dance floor for table seating or other authorized uses if approved by PHHS in an Operational Plan.

- All food and beverage at an entertainment venue must be consumed while seated.
- Table seating shall be limited to a maximum of ten (10) people per table. Tables must be socially distanced.

### **What are the restrictions for gatherings?**

All public and private gatherings not described within this order are limited to 20 people or less. Social distancing and face mask requirements must be observed at all gatherings. Any large group gathering or event held at a business or institution open to the public is limited to 50% occupancy or 100 people, whichever is less. This includes events in hotels, conference/event centers, places of worship, etc.

### **Does this limitation on gatherings affect sports?**

No, spectators at sporting events are still limited to 100 individuals. Additionally, all athletes in sporting events must maintain stable groups of 50 individuals.

### **What if I have an event planned that is over 20 individuals, but was less than the previous gathering limitation of 100?**

If an event is planned that is **not** held within a place of business or institution open to the public, then the number of attendees is limited to 20 individuals. Some examples would include neighborhood block parties, fundraising events, or other social gatherings that are not held on event center property or place of business that typically holds social events.

### **What is an Operational Plan?**

An Operational Plan describes the nature of the activity and outlines how the entity will meet social distancing requirements, disinfect high touch areas, collect information for contact tracing purposes, and otherwise take steps to reduce the spread of COVID-19. Operational Plans can be submitted to PHHS via email at [BusinessGuidance@CoMo.gov](mailto:BusinessGuidance@CoMo.gov).

Operational Plans must meet the goals of the order to limit the spread of COVID-19 and must be submitted 14 days before any special event or activity.

Approval of a plan does not guarantee that the plan will not be suspended, revoked or required to be modified by the applicant if deemed necessary.

### **What if I had already submitted or gotten approval for an Operational Plan?**

All plans that have been approved by PHHS are still valid and will not require re-evaluation. All plans that have been submitted but not yet reviewed will be subject to the updated Public Health Order.

### **What if a business is not doing what they should to keep employees and customers safe?**

To report noncompliance with the public health order, call 573.874.CITY (2489) or email [City@CoMo.gov](mailto:City@CoMo.gov).

**Why are businesses being encouraged to further reduce their occupancy?**

While this order does not change occupancy for all businesses, we are imploring every sector of our community to do all they can to help lower transmission rates in Boone County. All business establishments are strongly encouraged to operate at a capacity less than otherwise permitted to allow for more social distancing within the establishment. Businesses are also encouraged to provide services remotely or in a manner maximizing social distancing such as curbside, pickup, delivery, etc.

**How will this order be enforced?**

Enforcement will be based on findings of routine inspections and following up on complaints. Failure to comply with this order is punishable by fine, imprisonment, or both.

Additionally, bars, restaurants and other food establishments that do not comply with the Orders are considered to be in violation of the food code and may require the establishment to discontinue operations and remain closed until an Operational Plan is submitted and approved by PHHS as stated in section 1.20.

**If I'm currently working from home, should I continue doing so?**

Employees who are able to work from home should continue to work from home. Special considerations should be given to employees who fall in the high-risk category.

**What can I do as the customer to stay safe when visiting a business?**

The best way to keep yourself and others safe is to stay at home as much as possible. This will limit your potential exposure to others and the virus that causes COVID-19. Order and pay online or over the phone when possible. Utilize contact-free delivery or curbside pickup when possible. If you visit physical locations, the CDC currently recommends the use of a cloth mask when social distancing is not possible. Remember to wash your hands after touching surfaces, especially before touching your face.

**I have a question that isn't covered by this FAQ. How can I get an answer?**

We encourage everyone to review the Order in its entirety. If that does not resolve your question, please email [Coronavirus@CoMo.gov](mailto:Coronavirus@CoMo.gov) for general questions. If you are a business with questions about operating requirements, please email [BusinessGuidance@CoMo.gov](mailto:BusinessGuidance@CoMo.gov).